

FACT SHEET

Accessibility

Science and space exploration learning is for everyone. Space Center Houston wants everyone to be able to visit and enjoy our center. Below is an overview of our accessibility resources and services.

General Accessibility

Accessible restrooms, family bathrooms and a private nursing room are available to accommodate our visitors. The Food Lab accommodates a variety of dietary restrictions including made without gluten, vegan, and made without dairy options.

Visual, Auditory, Physical & Lingual Accessibility

For those with vision or hearing loss, for those who speak different languages and for those with physical limitations, we offer:

- American Sign Language interpreters by request
- · Closed captioning on all permanent visual displays
- Braille books and tactile learning opportunities
- Free Aira access
- Free accessible virtual tour app
- Free map and guide in eight different languages
- Boarding assistance for NASA Tram Tour and our tour vehicles, which are equipped with lifts

Service Animals

Space Center Houston defines "service animal" with the same language used in the federal Americans with Disabilities Act, as a dog that has been individually trained to do work or perform tasks for a person with a disability. Service dogs must be harnessed, leashed or tethered, unless the device interferes with the service animal's work or the individual's disability prevents the use of the harness. Service animals are welcome in all exhibits and attractions except for motion simulators, which is not permitted due to safety concerns.

Sensory and Autism Accessibility

Did you know that Space Center Houston is a Certified Autism Center? We offer resources to those with autism and sensory sensitivities. Sensory backpacks including sound-reduction headphones, sunglasses, fidgets, books and guides are available at the Guest Services Desk, as well as various Sensory Guides provided by the International Board of Credentialing and Continuing Education Standards. A quiet room is available upon request.



Learn more at: <u>Accessibility</u>

Ask Questions and Reserve Accessibility Services at: +1 (281) 244-2147 accessibility@spacecenter.org



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Education Programs

In accordance with the Americans with Disabilities Act and the Rehabilitation Act, Space Center Houston will not discriminate against any individual on the basis of disability. If you or your child has a disability, call +1 281-244-2147 or email accessibility@spacecenter.org to discuss accommodations.

Special Events

Space Center Houston has developed special events to further accommodate visitors, including:

- Sensory Friendly Events with reduced stimuli from lights, sounds and crowds
- "One Small Step Together": a program specifically designed for people with early-stage Alzheimer's disease
- Space Center U® Visual Impairment Program: a challenging three-day program for visually impaired students ages 15-18
- Space Center U[®] Deaf and Hard of Hearing Program: a challenging five-day program for deaf and hard of hearing students ages 15-18

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Accessibility Resources

We provide a variety of resources to help you prepare for your visit and make the most of your experience. From flash cards to guides, we've got you covered! Visit spacecenter.org/accessibility-options to download.