

# Space to Explore

This document is formatted for ease of use with screen readers.

Following state, local and CDC guidelines, Space Center Houston will safely welcome back guests with new exhibits, spacious outdoor experiences and additional health and safety measures at the forefront of our daily operations.

To help ensure the best experience possible, prior to your arrival, guests are encouraged to review this Know Before You Go Guide for tips on planning a visit and to download the free Space Center Houston app. More information about this app can be found at the following link: [link to free mobile app.](#)

## Know Before You Go:

- reopening with limited capacity in center.
- new timed admission tickets for staggered entry to the museum. All guests, including members, must have a timed admission ticket. While children under three years old receive free admission, they still

need a timed admission ticket. Guests can select tickets for every hour from when the center opens until 2 p.m.

- a NASA Tram Tour virtual boarding pass will allow guests to choose a boarding time via our free mobile app.
- required face coverings for guests ages two and older, as well as crew members. In the event you are unable to wear a face covering due to a medical condition, we ask that you visit Space Center Houston when face coverings are no longer recommended by the CDC.
- social distance practices throughout your visit, including the center's queuing and Zero-G Diner.
- a one-directional flow through our galleries.
- plexiglass shields at ticket counters.
- a new touchless entry with self-scan turnstiles.
- a new concierge tent of crew members ready to support guest entry.
- special hours for vulnerable populations from 9-10 a.m. on Tuesdays.
- increased hand sanitizer stations.
- touchless credit card transactions. Please plan accordingly as we will have limited cash only lines.

- waived parking fee for a limited time.
- best practices in cleanliness with enhanced daily cleaning and sanitized surfaces center-wide nightly.

## Countdown to Explore

- T minus 10, download the free Space Center Houston app with GPS enabled maps, schedule, calendar and more. This app works well with screen readers.
- T minus 9, all space explorers must have a new timed admission ticket available for purchase on our website, [www.spacecenter.org](http://www.spacecenter.org), or our app.
- T minus 8, cargo check. Check your mission payload for prohibited items. The full list is on our website, or you can call 281-244-2100.
- T minus 7, visor down. Face covering is required for everyone ages two and older. Masks will be available for purchase at the center.
- T minus 6, start your adventure. Check in with the concierge in front of the main building and get your NASA tram boarding pass. The concierge can also help arrange for a tactile cart to be available for your visit.

- T minus 5, security check. Security will check your bags for prohibited items. At this point, you will be asked to check in any service animals, so we can ensure that the only animals in the building are highly trained service animals.
- T minus 4, crew portrait station. You will have an opportunity to have your picture taken in front of a green screen. This picture can be transformed into a keepsake item for purchase before you leave.
- T minus 3, crew health sanitizer station. This is the first of many hand sanitizer stations located throughout the building for your safety.
- T minus 2, scan your tickets. Place your tickets under the scanner at the self-scanning turnstiles. There are crew members nearby to help, should you need assistance.
- T minus 1, start your mission. The Space Center Houston app has a choice of four different roles to encourage safe exploration throughout the center. Successful missions earn badges, and you can collect all four.