

## Space Center Houston Guest Operations Crew Member – Tram Driver (Summer Temporary)

The mission of Space Center Houston is to inspire all generations through the wonders of space exploration. We aspire to be the leading science and space learning center in the world. Owned and operated by the nonprofit Manned Space Flight Education Foundation, we are the Official Visitor Center of NASA Johnson Space Center. The center features more than 400 space artifacts, hands-on interactive educational exhibits, and robust youth programs interpreting the exciting future and remarkable past of America's human spaceflight program.

We are currently seeking part time Guest Operations Crew Members for tram driving positions. All Operations Crew Members are responsible for providing stimulating education experiences and exceptional service to guests visiting Space Center Houston. Responsibilities and qualifications are shown below:

### POSITION RESPONSIBILITIES

- Ability to safely operate a Space Center Houston tram.
- Maneuver ADA ramp to assist wheelchair-bound passengers on and off of tram.
- Educating guests about current NASA programs and the history of manned space flight.
- Interaction with the guests, greeting them with an upbeat pleasant attitude and smiling face.
- Enthusiastically providing exceptional guest service.
- Working as part of a team on common duties to ensure the efficient operation of the area
- Responsible for proper flow of guests as they enter Space Center Houston and various attractions throughout the Center.
- Maintain a safe, clean and orderly work location.
- Accurately document hourly and daily reports.

### POSITION QUALIFICATIONS

- Must possess valid driver's license and a clean driving record.
- Recent or past experience driving large vehicles preferred.
- Interest in NASA and space science.
- An enthusiastic and outgoing personality.
- Strong interpersonal skills.
- A self-starter with the maturity to work with little or no supervision.
- Must be a team player.
- An ability to stand at assigned locations for up to 8 hours with periodic breaks.
- Ability to climb stairs.
- Ability to move quickly through groups of people to reach guests who need assistance.
- Ability to assist guests in emergency situations.
- Ability to assist guests in wheelchairs and to their locations.
- Customer service experience preferred.
- Weekend and holiday availability required.
- Minimum age for employment in this position is 18.
- Some weekday availability preferred.

*We inspire all generations through the wonders of space exploration.*

Manned Space Flight Education Foundation  
Houston, Texas  
March 19, 2018



Space Center Houston is an equal opportunity employer. It has a diverse and inclusive work culture with a creative, fun and collaborative environment.

**Pay rate:** \$8.25/hour

**Interviews:** Interviews for Summer Operations Crew Members will be conducted on an ongoing basis throughout the month of April **by appointment only**. After submitting an application, selected applicants will then be contacted to schedule an interview time.

**To apply:** Access the application by clicking [here](#). Save the blank application to your computer first, then complete the application. When completed, save again and email to [careers@spacecenter.org](mailto:careers@spacecenter.org). For more information, contact the Human Resources Department at (281) 244-2150 or visit our website at [www.spacecenter.org/careers](http://www.spacecenter.org/careers).

**Applications for summer employment should be submitted as soon as possible.**