It is our goal to ensure that everyone has an enjoyable experience when visiting Space Center Houston. Please review the following expectations for all groups prior to your visit.

- Everyone must have a ticket in-hand to enter Space Center Houston.
- Additional discounted admission tickets for your group must be purchased by the group leader or event coordinator as one transaction.
- Group tickets are not available for purchase for individual admissions.
- Space Center Houston requires that all students/children be under the direct supervision of at least one (1) adult chaperone/parent for every ten (10) students at all times.
- Students or children without chaperones will be denied access into Space Center Houston's attractions or gift shops. This policy applies to all groups, regardless of age or grade level.
- Running and horseplay are prohibited at Space Center Houston at all times. Fun and safe exploration is encouraged.
- Request and instructions from crew members should be obeyed at all times.
- Groups will be responsible for any damage caused to the facility.
- Should a problem with a group guest persist, the group leader will be asked to rectify the situation. Continued behavior problems may result in expulsion from the facility without a refund.
- Outside food, snacks or lunches are not allowed inside the Center. We do have a covered picnic park area that can be used for eating meals.
- Food should be safely stored inside of your vehicle or bus until it is time to eat. If your vehicle or bus will be leaving, please arrange a time for them to return to obtain your food.
- All bags are subject to search prior to entering the Center.
- Lockers are available for rental for storage of large items.
- Large bags, backpacks or any other item that does not fit in a locker will not be allowed inside of the Center and you will be asked to return it to your vehicle.