



January 23, 2015

Location: Houston, Texas

Operations Crew Member

Learn while you work at the non-profit Space Center Houston, the official visitor center of NASA Johnson Space Center. Space Center Houston, owned and operated by the non-profit Manned Space Flight Education Foundation, Inc., has new and permanent exhibits throughout the year. The center features more than 400 space artifacts, attractions and theaters related to the exciting future and remarkable past of America's human space-flight program – all for one admission price. Join a fun and exciting museum environment.

Currently, we are seeking part-time Operations Crew Members to fill various roles. Positions may include tour guides, tram drivers, ticket sellers, attraction attendants and presenters. All Operations Crew Members are responsible for providing stimulating education experiences and exceptional service to guests visiting Space Center Houston.

POSITION RESPONSIBILITIES:

- Educating guests about current NASA programs and the history of manned space flight.
- Interaction with the guests, greeting them with an upbeat pleasant attitude and smiling face.
- Enthusiastically providing exceptional guest service.
- Working as part of a team on common duties to ensure the efficient operation of the area.
- Responsible for proper flow of guests as they enter Space Center Houston and various attractions throughout the center.
- Maintain a safe, clean and orderly work location.
- Accurately document hourly and daily reports.

POSITION QUALIFICATIONS

- Interest in NASA and space science.
- An enthusiastic and outgoing personality.
- Strong interpersonal skills.
- The ability to communicate well when speaking one-on-one with individuals and groups up to 580 people.
- A self-starter with the maturity to work with little or no supervision.
- Must be a team player.
- An ability to stand at assigned locations for up to eight hours with periodic breaks.
- Ability to climb stairs.
- Ability to move quickly through groups of people to reach guests who need assistance.

- Ability to assist guests in emergency situations.
- Ability to assist guests in wheelchairs and to their locations.
- Cash handling experience preferred, but not required.
- Weekend and holiday availability required.
- Minimum age for employment is 16.

PAY RATE: \$8.00/hour

TO APPLY: Complete the application by clicking [here](#) and emailing careers@spacecenter.org. For more information, contact the Human Resources Department at (281) 244-2150.